**Northwest County COVID19 Report – April – June 2020**

1. **County: Leon**
2. **CED Name:** Marcus D. Boston
3. **Reporting Date (**insert as Month/Day/2020**):**  7/21/2020
4. **Number of Creative Works and Publications:**
5. **Number of Extension Programs: Educational Activities:**

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| 1. **Extension Programs: Clientele Contacts** | |
| **Number of Educational Materials Developed** | **152** |
| **Field Consultations** | **47(Webinars)** |
| **Office Consultations** | **5** |
| **Telephone Consultations** | **677** |
| **Group Learning Participants** | **1,424** |
| **E-mail Consultations** | **8,299** |
| **Website Visits** | **5,348** |
| **Social Media** | **67,066** |

1. **Challenges during these uncertain times and support needed** (list top 5, be brief):
   1. **Uncertainty of when to assure agents that the office is safe to fully return to work.**
   2. **Trying to stay engaged and expand program development and delivery while continuing to work from home**
   3. **The unknown regarding planning future events**
   4. **Balancing health and safety with the "reopening" of the economy/community and preparing guidelines for volunteers and clientele**
   5. **Getting everything done with the background of global pandemic happening.**
2. **New activities and ideas for program delivery (online, distance, remote, etc.)** (list top 5, be brief):
   1. **It's getting easier to communicate as a team for program planning and delivery via online platforms.**
   2. **Teams-based work groups with other agents and community partners works great**
   3. **One-on-one virtual and over the phone is becoming VERY common and useful**
   4. **Recording PowerPoint audio for Canvas modules on composting is a great tool.**
   5. **This experience has shown how much more extension can reach audiences never reached before using technology**.
3. **Any other major items not included above? None**